



**Worldwide Medical Information  
and Assistance**

If you require medical assistance and are more than 100 miles from home or campus, call the On Call Operation Center at:

**1-866-525-1956**

Within the United States

**00-1-603-328-1956**

Outside the United States

The holder of this card is a member of On Call International and is entitled to its medical and personal services. This is not a medical insurance card. All services must be provided by On Call. No claims for reimbursement will be accepted.

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Because you have enrolled in the Aetna Student Health Insurance Plan, or have purchased On Call services through Aetna Student Health, you are now protected by On Call International's worldwide medical information and assistance services whenever you travel 100 or more miles away from your primary residence, or whenever you are traveling in a foreign country. One simple phone call connects you to an array of powerful resources, including:

- Unlimited medical evacuation
- Unlimited medically necessary repatriation
- Hospital admission arrangements assistance
- 24/7 travel arrangement assistance services
- Doctor/dentist/pharmacy referrals
- Translation assistance
- Legal consultation and referrals

For more detailed information about On Call's services visit:

[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)

**This is not your health insurance ID card.**

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When you contact On Call's Global Response Center, please have the following information:

- Your name, telephone, and (if possible) fax number and your relationship to patient
- Patient's name, age, gender, school, reference number and description of condition
- Name, location, and telephone number of hospital if applicable
- Name of treating doctor and telephone where they can be reached now

This is not your health insurance card and may not be used to confirm or verify medical coverage.

Aetna Student Health and OnCall are independent contractors and are not employees or agents of each other or each other's affiliates. For the client's convenience, fees for coverage and services provided by OnCall are included in the rates above; however, OnCall services are not part of the Plan. Aetna Student Health receives a portion of these fees. For further information regarding amounts retained by Aetna Student Health or any other questions regarding the OnCall program, please contact your account representative. Neither Aetna nor On Call cannot be held responsible for failure to provide services or for delays caused by strikes or conditions beyond its control, including, but not limited to, flight conditions, or where rendering service is prohibited by local law or edict. Neither Aetna nor On Call is not responsible and cannot be held liable for any malpractice performed by a local physician or attorney who is not an employee of On Call International.

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