Worldwide medical information and assistance

www.aetnastudenthealth.com
Worldwide medical information and assistance

With one phone call, On Call International can provide you with up-to-date worldwide medical information, including:

- Required and recommended vaccines
- Referrals to area hospitals and providers

A student traveling in Mexico was struck by a bus and was admitted to a local hospital. On Call’s medical team immediately started monitoring her condition. Because it was determined she would be hospitalized alone for more than seven days, On Call coordinated a round-trip plane ticket for her mother to fly to her bedside. After a week in the hospital, On Call’s medical team and the patient’s treating physician determined the patient was medically stable enough to travel home. On Call arranged for a nurse escort to accompany her home in upgraded seating.

Membership program

- 24/7 worldwide medical information and assistance
- Unlimited emergency medical evacuation
- Unlimited medically necessary repatriation
- Visit by family member/friend if hospitalized alone for more than seven days
- Emergency return home in the event of death or life-threatening illness of a parent, sibling or spouse
- Medical monitoring
- Medical/dental/pharmacy referrals
- Hospital deposit arrangements assistance
- Prescription drug replacement assistance
- Pre-trip planning

Travel assistance

- 24/7 emergency travel arrangement assistance
- Translation assistance
- Emergency travel funds assistance
- Lost travel documents assistance
- Assistance with replacement of credit card/traveler’s checks
- Legal consultation and referrals
- Delayed baggage tracking

Security assistance

- Political evacuation
- Natural disaster evacuation

You can reach On Call by visiting www.aetnastudenthealth.com.

Call us in the U.S. or Canada at 1-866-525-1956.

Call us collect from anywhere in the world at 603-328-1956.

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