Illinois State University
Student Health Services

Monday – Friday
8:00 AM to 5:00 PM

www.HealthServices.IllinoisState.edu
Student Health Services

Offers a student-oriented medical clinic providing examinations, treatment, urgent care, and minor surgical procedures.

Located in the Student Services Building, (across from the Bone Student Center)

Make Appointments NOW!
• Phone: (309) 438-2778
• Online: healthservices.illinoisstate.edu/secure/

Turn In Immunization Records by January 27
Services Offered

• Some services offered include:
  • TB Skin Testing
  • Immunizations
  • General Healthcare Examinations
  • Laboratory Tests
  • X-ray’s
  • Nurse Consultations
  • Pharmacy Store

• More services and information available online at:
  www.HealthServices.IllinoisState.edu
Appointments Required

3 easy and convenient ways to schedule an appointment

1. **Web Booking**: Simply go to [http://healthservices.illinoisstate.edu/](http://healthservices.illinoisstate.edu/), click on schedule appointment

2. **Calling** the Appointment Line at (309) 438-2778. The Appointment Line is open Monday – Thursday 8-4:30 and Friday 8-4:00

3. **Stopping by** Student Health Services and make an Appointment in person, at our main reception desk, located on the 2nd floor of the Student Services Building
Appointments for TB

**Process:**

1. Make an appointment for immunization review.

   *A tuberculosis (TB) risk review will be completed at the time of your appointment.*

2. Submit Immunizations in advance of your appointment.

   *This may be done online at [www.healthservices.illinoisstate.edu](http://www.healthservices.illinoisstate.edu) or in-person.*
When you should call

When you should call to make your appointment:

• If you do not see the appointment type you need on the Student Health Services website.

• If you are not sure what to do.

• If you are not sure who to talk to.

Appointments: (309) 438-2778
Emergencies

• If you have a life-threatening emergency, call 911 for ambulance transportation to a local hospital emergency room.
  • You will be asked for:
    • Your name
    • The exact location of the emergency
    • The phone number you are calling from
    • The nature of the illness or injury
How to Get ISU Insurance

- Student Insurance is automatic when you are enrolled for 9+ hours during the fall/spring semesters, and 6+ hours during the summer.
- The fee is automatically put on your student account bill.
- Can request summer insurance if not registered – watch for the deadline!
Exchange Students

• Required by Immigration to have special health insurance.
• This is required for your J-1 visa.
• The additional coverage includes:
  • Repatriation of Remains
  • Medical Evacuation
  • Certain benefit levels/maximums
• This required coverage is automatically included in the Student Insurance plan.
What It Covers

• Worldwide coverage for illnesses, injuries, & routine care:
  • Hospital inpatient & outpatient (including emergency room for injury or serious illness)
  • Office visits, x-ray/lab, surgery, & anesthesia
  • Ambulance
  • Mental health
  • Pregnancy
  • Chiropractic
How to Cancel ISU Insurance

• You must show that you have other insurance that is as good as ISU’s plan.

• You must show detailed insurance info to the Student Health Insurance Office
  • Located in Student Services Building, room 303
  • Showing an insurance card is **NOT** enough.

• If you are given permission to cancel, you will sign a form.

• The fee will be removed from your bill.
Illinois State University
Student Health Services

**Appointments**  (309) 438-APPT  (2778)
**Business Office**  (309) 438-8793
**Insurance**  (309) 438-2515
**Medical Records**  (309) 438-7559
**Medical Records FAX**  (309) 438-5205
**Nurse Consult**  (309) 438-RN RN  (7676)
**Pharmacy**  (309) 438-8713
**Preventive Medicine**  (309) 438-8560
**Student Health Services**  (309) 438-8655

For more information about immunizations scan this QR Code or visit us at